



Help Holdings, LLC
MPS Junk Removal & Site Cleanup
18604 FM 1431 Suite H
Jonestown, TX 78645
(737) 322-0313

PRIVACY POLICY

Effective Date: July 15, 2026

Help Holdings, LLC dba MPS Junk Removal ("MPS Junk Removal," "we," "our," or "us") respects your privacy and is committed to protecting the personal information you provide when using our website or services.

This Privacy Policy explains what information we collect, how we use it, and the choices you have regarding your information.

1. Information We Collect

We may collect information that you voluntarily provide, including:

- Name
- Phone number
- Email address
- Service address
- Photos you submit for estimates
- Details about your junk removal project
- Any information you provide through contact forms, text messages, emails, or phone calls

We may also automatically collect certain technical information when you visit our website, including:

- IP address
- Browser type
- Device information
- Pages visited
- Date and time of your visit
- Referral source
- Website usage statistics

2. How We Use Your Information

We use your information to:

- Respond to quote requests
- Schedule appointments
- Provide junk removal services
- Communicate about your project
- Improve our website and customer experience
- Send appointment reminders and service updates
- Respond to customer questions
- Improve our advertising and website performance
- Comply with legal obligations
- Protect our business from fraud or misuse

3. Cookies & Website Analytics

Our website may use cookies and similar technologies to improve your experience and measure website performance.

We may use services including:

- Google Analytics
- Google Ads Conversion Tracking
- Google Tag Manager
- Meta (Facebook) Pixel
- Other website analytics or advertising platforms

These tools help us understand website traffic and improve our marketing efforts.

4. Text Messaging

If you provide your mobile phone number, you agree that we may send you text messages regarding:

- Estimates
- Appointment confirmations
- Arrival notifications
- Customer service communications
- Follow-up requests

Message frequency may vary.

Message and data rates may apply.

You may opt out at any time by replying “STOP.”

Reply “HELP” for assistance.

5. Sharing Your Information

We do not sell your personal information. We may share information only when necessary to:

- Process payments
- Schedule or perform services
- Work with trusted companies that assist in operating our business
- Comply with legal requirements
- Protect our legal rights or the safety of others

6. Data Security

We use reasonable administrative, technical, and physical safeguards to protect your information.

Although no system is completely secure, we take commercially reasonable steps to help safeguard the information we collect.

7. Data Retention

We keep personal information only as long as reasonably necessary to:

- Provide services
- Maintain business records
- Meet legal requirements
- Resolve disputes
- Enforce our agreements

8. Your Privacy Rights

You may contact us at any time to:

- Request access to your personal information
- Request correction of inaccurate information
- Request deletion of your information when legally permitted
- Ask questions about how your information is used

Some information may be retained when required by law or for legitimate business purposes.

9. Third-Party Websites

Our website may contain links to third-party websites. We are not responsible for the privacy practices or content of those websites.

10. Children's Privacy

Our website is intended for adults. We do not knowingly collect personal information from children under the age of 13.

11. Changes to This Privacy Policy

We may update this Privacy Policy from time to time. Changes become effective when posted on this page. Continued use of our website after changes are posted constitutes acceptance of the updated Privacy Policy.

CONTACT INFORMATION

Help Holdings, LLC *dba*
MPS Junk Removal
16804 FM 1431, Suite H
Jonestown, Texas 78645

Phone: 737-322-0313

Website: <https://mpsjunkremoval.com>

If you have any questions regarding this Privacy Policy, please contact us using the information above.

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