



Help Holdings, LLC
MPS Junk Removal & Site Cleanup
18604 FM 1431 Suite H
Jonestown, TX 78645
(737) 322-0313

SMS TERMS & PRIVACY POLICY

Effective Date: July 15, 2026

This SMS Terms & Privacy Policy applies to text messages sent by Help Holdings, LLC dba MPS Junk Removal ("MPS Junk Removal," "we," "our," or "us"). By providing your mobile phone number and opting in to receive text messages, you agree to the following terms.

1. Consent

By providing your mobile phone number, you consent to receive text messages from MPS Junk Removal regarding your quote, scheduling, project notes, requested services, etc. Your consent is not a condition of purchasing any goods or services.

2. Types of Messages

You may receive text messages regarding:

- Estimates
- Appointment confirmations
- Appointment reminders
- Arrival notifications
- Service updates
- Billing notifications
- Customer service communications
- Review requests
- Occasional promotional offers (only if you have opted in)

3. Message Frequency

Message frequency varies depending on your interaction with our business and the services you request.

4. Message & Data Rates

Message and data rates may apply according to your wireless carrier's plan. MPS Junk Removal is not responsible for any charges imposed by your mobile carrier.

5. Opting Out

You may stop receiving text messages at any time by replying: "STOP". After you send STOP, you will receive a confirmation message, and no further SMS messages will be sent unless you choose to opt in again.

6. Help

For assistance, reply: "HELP". You may also contact us directly using the information provided below.

7. Privacy

We respect your privacy. Information collected through our text messaging program is used only to communicate with you regarding our business and services.

We do not sell, rent, or share your mobile phone number with third parties for their own marketing purposes. We may share your information only with trusted service providers who help us operate our business or when required by law.

8. Supported Carriers

Text messaging services may not be available on all wireless carriers. Carrier participation may vary. Wireless carriers are not responsible for delayed or undelivered messages.

9. Changes

We may update these SMS Terms & Privacy Policy from time to time. Updated versions become effective when posted on our website.

10. Contact Information

If you have questions regarding our SMS program, please contact us.

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