



Help Holdings, LLC
MPS Junk Removal & Site Cleanup
18604 FM 1431 Suite H
Jonestown, TX 78645
(737) 322-0313

SERVICE TERMS & CONDITIONS

Effective Date: July 15, 2026

These Service Terms & Conditions apply to all junk removal services provided by Help Holdings, LLC dba MPS Junk Removal ("MPS Junk Removal," "we," "our," or "us"). By scheduling or accepting service, you agree to the following terms.

1. Estimates

All quotes are estimates based on the information provided before the appointment. Final pricing is determined on-site after our crew evaluates the amount of material, labor required, accessibility, weight, disposal costs, and any additional services requested.

2. Customer Authorization

By requesting service, you confirm that you own the items being removed or have permission from the property owner to authorize their removal. You agree to indemnify and hold MPS Junk Removal harmless from any claims related to the ownership or removal of those items.

3. Identifying Items for Removal

Before work begins, the customer is responsible for clearly identifying every item that should be removed. Once work has started, MPS Junk Removal is not responsible for items removed from the designated removal area or items identified by the customer for removal.

4. Access to Property

The customer agrees to provide safe and reasonable access to the work area. If access is limited due to locked gates, stairs, steep terrain, excessive carrying distance, unsafe conditions, or other obstacles, additional charges may apply.

5. Heavy or Special Materials

Additional charges may apply for unusually heavy materials or items requiring special handling, including but not limited to:

- Concrete
- Dirt
- Brick
- Rock
- Roofing materials
- Tile
- Hot tubs
- Pianos
- Safes
- Appliances requiring special recycling
- Tires
- Other materials with increased disposal costs

6. Hazardous Materials

MPS Junk Removal does not remove hazardous, toxic, explosive, flammable, infectious, or otherwise regulated materials unless specifically agreed to in writing. If prohibited materials are discovered, we may refuse service or remove only the acceptable items.

7. Right to Refuse Service

For the safety of our employees and customers, MPS Junk Removal reserves the right to refuse or discontinue service when conditions are unsafe, illegal, abusive, or otherwise outside the scope of the agreed work.

8. Delays

Weather, traffic, equipment failure, disposal facility delays, or other unforeseen events may affect appointment times. We will make reasonable efforts to keep customers informed if delays occur.

9. Payment

Payment is due immediately upon completion of the job unless other arrangements have been made in writing. Ownership of removed materials transfers to MPS Junk Removal upon payment unless otherwise prohibited by law.

10. Returned Payments

Returned checks, declined payments, unpaid balances, and collection costs may be subject to additional fees as permitted by law.

11. Photographs

Our team may take photographs before, during, or after service for documentation, quality assurance, insurance purposes, training, or marketing.

If photographs clearly identify your property or personal information and you prefer they not be used for marketing purposes, simply notify us before work begins, and we will honor your request whenever reasonably possible.

12. Limitation of Liability

MPS Junk Removal is not responsible for:

- Pre-existing damage
- Hidden structural defects
- Damage caused by unsafe conditions
- Damage resulting from customer instructions
- Delays beyond our reasonable control

Our total liability for any claim relating to our services shall not exceed the amount paid for the specific service provided.

13. Governing Law

These Service Terms are governed by the laws of the State of Texas. Any dispute arising from our services shall be resolved in the appropriate court located within the State of Texas.

14. Changes

MPS Junk Removal may update these Service Terms & Conditions at any time. Updated versions become effective upon posting to our website.

CONTACT INFORMATION

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Jonestown, Texas 78645
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Website: <https://mpsjunkremoval.com>